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Home	Key Challenges	Agency Management	Intelligence and Investigation	Fusion Centres	Mission Operation and Mission Support	Emergency and Event Management	Partners
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Microsoft Citizen Safety Architecture

Emergency and Event Management

Citizen Safety Architecture > Emergency and Event Management

Prepare, respond, and recover

Responding skilfully to a natural disaster or terrorist attack requires that multiple stakeholders have access to a single common operating picture (COP). A very similar approach works well for special events, such as the Olympics, political conventions or international meetings where special security precautions are necessary. Using Microsoft CSA solutions enables organizations to establish a fully functional, on-site presence with common tools, standard practices and shared operational data.

The Microsoft Incident Response platform provides an effective solution to assist in providing process and role guidance to incident responders, while the built-in geospatial information viewer delivers timely situational information. The Microsoft Incident Response platform is composed of solutions from established Microsoft partners, such as eSpender, IDV Solutions, Infonic, and CRN Solutions. These solutions help capture structured data and facilitate the movement of this data both vertically and horizontally.

The Microsoft Incident Response Platform

Microsoft Incident Response (IR) is composed of both specialist partner solutions and additional CSA capabilities which combine to provide a blueprint to develop solutions for:

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NEWS

Press release

[Microsoft's Citizen Safety Architecture Helps Governments Improve Public Safety and Address Security Threats](#)

- Preparedness, by allowing processes to be established and easily followed.
- Response, by allowing information to be disseminated to involved parties in a timely and efficient manner.
- Recovery, by ensuring that schedules and tasks are tracked and monitored.

Microsoft Incident Response Platform technologies include:

- [Microsoft Virtual Earth™](#)
- [Microsoft Office SharePoint Server](#)
- [Windows Server 2008 \(Active Directory Federation Services\)](#)
- [Microsoft Office Enterprise 2007](#)
- [Microsoft SQL Server](#)
- [Microsoft Office Project Portfolio Server 2007](#)
- [Microsoft Enterprise Project Management](#)

Microsoft Partner solutions included:

- CRN Solutions
- eSponder
- IDV Solutions
- Infonic

Eagle

In The Netherlands Microsoft and partners Geodan and ESRI, have been working on an implementation of the Microsoft Citizen Safety Architecture to deliver a suite of applications and services that allow multiple agencies to collaborate seamlessly. This cooperation has resulted in the Eagle solution where Microsoft Office Groove, Microsoft Office SharePoint, ESRI's ArcGIS and Geodan's Movida are integrated together into a disaster management information system winning the prominent Dutch Public Safety Award 2008. Eagle I addressed many of these challenges and the Dutch government achieved the following:

- Asynchronous interoperability and information sharing across services in crisis response.
- One common operational picture to support crisis decision making based on individual responsibilities (fire brigade, police, ambulances).
- Improved decision support and disaster management, and better control over incident response (up to 50 percent time savings in the decision-making process).

Eagle technologies include:

- [Microsoft Virtual Earth™](#)
- [Microsoft Office SharePoint Server](#)
- [Windows Server 2008 \(Active Directory Federation Services\)](#)
- [Microsoft Office Groove 2007](#)
- [Microsoft SQL Server](#)

Microsoft Partner solutions included:

- [ESRI ArcGIS](#)
- [Geodan Movida](#)

More information

- [Microsoft Incident Response Platform datasheet](#)

Worldwide Public Safety Symposium

Bringing together international leaders in Public Safety and Criminal Justice. April 14-16 Redmond, WA USA

White paper

Microsoft Citizen Safety Architecture



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Brochure

Microsoft Citizen Safety Architecture



[View as PDF](#) (556KB)

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White paper

Eagle: Applying Microsoft's Citizen Safety Architecture using Groove and SharePoint



[View as PDF](#) (915KB)

Datasheet

Microsoft Incident Response Platform datasheet



[View as PDF](#) (199KB)

Video

Public Safety at Super Bowl XLIII

